CONTENTS – Communication, Collaboration, and You: Tools, Tips, and Techniques for Nursing Practice

Communication: A Pillar of Collaboration
- Interprofessional Communication Challenges
- Developing Communication Power
- Communication Assessment: What’s Your Communication Style?

Communication Tools
- Standardized Communication Checklists
- Mindful Communication

Special Challenges in Communication:
- Multigenerational Workforces
- Conflict
  - Avoiding Assumptions
  - Using DESC Scripts
  - Holding Difficult Conversations

The Value of Collaboration
- Collaborative Organizations

Promoting Collaboration through Communication
- Communication, Collaboration, and You