What is Bullying?

Bullying: An Epidemic
Defining Bullying
Recognizing Acts of Bullying
The Incidence of Bullying in Nursing
The Perpetrators of Bullying
Consequences of Bullying in Nursing
Why Bullying Occurs in the Workplace

Ensuring a Safe Workplace
Global and National Standards: Protecting Workers
Employer Responsibilities
The Nurse Manager Role in Zero Tolerance
The Staff Nurse Role in Zero Tolerance
What Resources Are Available?

Reversing a Culture
Understanding Workplace Bullying: A Checklist
References

Tips for Nurses: Dealing with Bullying & Lateral Violence