

ANA ENTERPRISE ROADMAP TO BECOMING A HIGH-PERFORMING ORGANIZATION

OPERATIONAL VISION: I FEEL VALUED AND EXCITED TO BE A PART OF A LEARNING ORGANIZATION THAT EMPOWERS EVERYONE TO CONTRIBUTE TO DESIRED OUTCOMES.



ACHIEVE OPERATIONAL EXCELLENCE

1. VISION/ALIGNMENT/EXECUTION
2. CUSTOMER & RESULTS ORIENTED
3. CHANGE & INNOVATION



CREATE A POSITIVE WORK ENVIRONMENT

1. TEAMWORK
2. HEALTHY WORK ENVIRONMENT
3. MEANINGFUL WORK



FOSTER COLLABORATION

1. INCLUSIVE & ADAPTABLE ENVIRONMENT
2. DIALOGUE & CONFLICT MANAGEMENT
3. ENGAGEMENT & TEAM COHESION



ENSURE AUTONOMY AND ACCOUNTABILITY

1. ROLES & EXPECTATIONS
2. AUTONOMY
3. OWNERSHIP & ACCOUNTABILITY



PROMOTE EMPLOYEE DEVELOPMENT

1. COMPETENCE & GROWTH
2. DEVELOPMENT ALIGNED WITH GOALS
3. COACHING & CONTINUOUS LEARNING

VALUES

