Changes to “Magnet Recognition Program® Exemplary Professional Practice 2023”

Page 1: Insert the words: “Global Issues in Nursing & Health Care” into blue circle in “The Magnet® Model”

Page 20: Add the following text:

**OO9**
Provide the policy or equivalent evidence, which permits and encourages nurses to:

- Confidently, express concerns regarding their professional practice environment, without retribution.
- Address the identification and management of problems related to incompetent, unsafe, or unprofessional practice or conduct.
- Address *interprofessional* conflict.

Page 23: Insert the phrase “in at least three of“ is added to 6th bullet, so that it reads:

- The majority of the settings must outperform in at least three of the four registered nurse satisfaction/registered nurse engagement categories selected.

Page 47:

- All terms in the list of “Patient experience categories” should be bold and purple indicating that they are all defined in the Glossary.
Page 47 (continued):
• “f.” should read “Patient engagement/patient-centered care” (slash added).
Correct list reads:

a. Care coordination  
b. Careful listening  
c. Courtesy and respect  
d. Pain  
e. Patient education  
f. Patient engagement/patient-centered care  
g. Responsiveness  
h. Safety  
i. Service recovery