Exemplary Professional Practice

EP1EOa/b (updated September 2019)

Q: Should we submit a schematic of the PPM for both EP1EOa and EP1EOb?

Yes, each example should have the schematic of the PPM included. Since the PPM must align with each example; it would be helpful if the applicable part of the PPM is highlighted for the appraiser’s review.

EP2EO (updated September 2019)

Q: Our nurse satisfaction vendor, does not include “all nurses” (i.e. not only clinical nurses, inclusive of APRNs and nursing leaders) in the survey or in the presentation of data for nurse satisfaction. Since the SOE requires “all nurses”, how should we handle this?

It is required to “include all nursing levels collected and benchmarked by the vendor”. You must also provide an explanation in your Unit Level Data Crosswalk (ULDC) when your vendor does not survey a nursing level or area of care.

EP8EO

Q: Is the interprofessional education activity referring to education for patients or staff?

Interprofessional education is education for patients, inter-professionals, or nurses led or co-led by a nurse and inclusive of other professions (e.g., occupational therapy, medicine, surgery, physical therapy)

EP10EOa (updated September 2019)

Q: Are cohorts accepted for the organization’s turnover rate?

No. The intention for this source is the organization’s nurse turnover rate.
EP18EO

Q: Since we must use a national benchmark for EP18EO a through d, if the vendor does not provide unit level data, but rather organization level data, would this be acceptable?

No, you must provide 8 quarters of nationally benchmarked data at the unit level, where the vendor collects the clinical indicator. If unit level data is not available, another clinical indicator should be selected. Remember, Falls with Injury and HAPI stage 2 and above are required.

EP18EOc and/or d

Q: Can we use the core measure VTE-1 (VTE prophylaxis on admission or by Hospital day 1)?

No, the Core Measure of VTE describes process, not an outcome measure. For instance, prophylaxis or other methods to prevent VTE represent process. The outcome of that process is a decrease in the VTE.


Q: Is an explanation about how the selected indicator is nurse sensitive required for each source?

Yes, an explanation must be included for “how the selected indicator is nurse sensitive” in the organization. Nurse Sensitive Clinical Indicators for Ambulatory must be provided for each SOE for both clinics (2 examples) and/or standalone ambulatory facilities (4 examples).